

Largest Call Centers

Company	City/County	Call Center Employees	Function
ACS	Anderson/Madison	940	Technical Support
Charles Schwab & Co.	Indianapolis/Marion	850	Customer Service
WellPoint/Anthem	Indianapolis/Marion	765	Claims Processing & Customer Service
Ascension Health	Indianapolis/Marion	530	Customer Service & Billing
Defender Direct	Indianapolis/Marion	500	Customer Service
GEICO	Carmel/Hamilton	400	Customer Service
Vertex Outsourcing North America	Indianapolis/Marion	400	Customer Service
Premiere Credit	Indianapolis/Marion	350	Collections
AT&T	Indianapolis/Marion	340	Customer Service & Technical Support
Freedom Mortgage	Fishers/Hamilton	300	Customer Service
American Funds	Indianapolis/Marion	300	Customer Service
American United Life Insurance/OneAmerica	Indianapolis/Marion	300	Claims Processing & Customer Service
Hartford Insurance	Indianapolis/Marion	300	Claims Processing & Customer Service
Roche Diagnostics	Indianapolis/Marion	300	Processing & Customer Service
Sallie Mae/Navient	Fishers/Hamilton	300	Customer Service
Resort Condominiums International (RCI)	Indianapolis/Marion	300	Reservations, Sales & Customer Service
United Parcel Service	Indianapolis/Marion	270	Customer Service
Ingram Micro (formerly BrightPoint)	Indianapolis/Marion	250	Customer Service
International Medical Group	Indianapolis/Marion	230	Claims Processing & Customer Service
Lowe's	Indianapolis/Marion	200	Customer Service
Citizens Energy	Indianapolis/Marion	200	Customer Service
Liberty Mutual Insurance	Indianapolis/Marion	200	Customer Service

The 9-county Indianapolis Region includes Boone, Hamilton, Hancock, Hendricks, Johnson, Madison, Marion, Morgan and Shelby counties.

Last Updated 11/24/2014

Indy Partnership

317-236-6262 or Toll Free 1-877-236-4332

E-mail: info@indypartnership.com

Website: www.indypartnership.com

Alpine Access	Indianapolis/Marion	200	Customer Service
InfoSpherix, Inc.	Carmel/Hamilton	200	Reservation Agents
Lockheed Martin	Indianapolis/Marion	200	Help Desk & Information Center
CareSource	Indianapolis/Marion	200	Customer Service
Baker Hill Corporation	Carmel/Hamilton	195	Customer Service
Duke Energy	Plainfield/Hendricks	180	Customer Service
CNO, Inc.	Carmel/Hamilton	175	Claims Processing & Customer Service
College Network, Inc.	Indianapolis/Marion	160	Order Processing & Customer Service
Summex Health Management/WebMD	Indianapolis/Marion	160	Web-based Health Consulting
Aspen Systems	Indianapolis/Marion	150	Technical Support
Consona Corp.	Indianapolis/Marion	150	Technical Support
Gutter Flo Co.	Indianapolis/Marion	150	Customer Service
Indianapolis Power & Light Company	Indianapolis/Marion	150	Customer Service
Verizon Wireless	Indianapolis/Marion	150	Processing & Customer Service
Sport Graphics	Indianapolis/Marion	150	Order Processing & Customer Service
Walker Information	Indianapolis/Marion	150	Market Research
Wheaton World Wide	Indianapolis/Marion	150	Customer Service
All American Dish	Indianapolis/Marion	145	Customer Service
Comcast Cablevision	Fishers/Hamilton	140	Customer Service
Monster Worldwide	Indianapolis/Marion	130	Customer Service
Bluegreen Vacations	Indianapolis/Marion	125	Sales & Customer Service
Angie's List	Indianapolis, Marion	120	Sales & Customer Service
Mays Chemical Co.	Indianapolis/Marion	112	Customer Service
City Securities Corp.	Indianapolis/Marion	110	Customer Service
Accredo Pharmacy	Indianapolis/Marion	100	Customer Service
ADP	Indianapolis/Marion	100	Customer Service
Bell Industries	Indianapolis, Marion	100	Customer Service & Technical Support

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Bright House Networks	Indianapolis, Marion	100	Customer Service
Household Finance Corp.	Indianapolis/Marion	100	Customer Service
Metropolitan Life	Indianapolis/Marion	100	Customer Service
Pearson Education	Indianapolis/Marion	100	Customer Service
Republic Airways	Indianapolis/Marion	100	Customer Service
Keihin Indiana Precision Technology	Indianapolis/Marion	100	Customer Service
Telamon Corp.	Carmel/Hamilton	100	Customer Service
Osram Sylvania	Westfield/Hamilton	90	Customer Service
Streetlinks	Indianapolis/Marion	90	Appraisal Service
TeleServices Direct	Anderson/Madison	80	Sales
AllianceOne	Carmel/Hamilton	80	Customer Service
Express Scripts	Whitestown/Boone	75	Customer Service
J.D. Byrider Systems	Carmel/Hamilton	75	Collections
CTI Group Holdings	Indianapolis/Marion	75	Customer Service
Golden Rule Insurance	Indianapolis/Marion	75	Claims Processing & Customer Service
HHGregg	Indianapolis/Marion	75	Order Processing & Customer Service
Midcontinent Independent System Operator	Carmel/Hamilton	65	Business Service Center
Ace Mortgage	Indianapolis/Marion	50	Mortgage Loan Originator
Advantage Health Solutions	Indianapolis/Marion	50	Customer Service & Claims Processing
Arcadia Resources	Indianapolis/Marion	50	Customer Service
Lifemasters	Indianapolis/Marion	50	Customer Service
PNC Bank	Indianapolis/Marion	50	Customer Service
Puritan Bennett	Indianapolis/Marion	50	Customer Service
ADESA Corp	Carmel/Hamilton	50	Customer Service
ITT Educational Services	Indianapolis/Marion	50	Customer Service
Nelnet	Indianapolis/Marion	50	Student Loan Servicing
OSP Group	Indianapolis/Marion	50	Customer Service
Veolia	Indianapolis/Marion	50	Customer Service

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